

# Terms & Conditions

for hiring from Sleepee Teepee...



1. All Sleepee Teepee bookings require an upfront \$100 deposit at time of booking, with the remaining balance to be paid in full no later than 7 days prior to the sleepover date.

Note: Cleaning and laundering of Manchester is included in the hire price. If any item is damaged or stained, charges will apply to cover replacement costs.

2. 7 days notice must be given for all cancellations, failure to do so will result in a loss of deposit, less \$30 admin fee.
3. Delivery, assembly, styling, collection and general laundering are included in the hire cost.
4. Payment methods accepted are direct bank deposit, credit card or PayPal.
5. If the customer requests to change the date of their hire booking, a minimum of 7 days notice must be given. The customer's request can then be granted on the proviso that preferred date is available. A request to change dates within 7 days of booking will be denied.
6. The minimum hire amount is two teepees at the price of \$225.50
7. All quotes are for a 19hour hire period, unless otherwise arranged between both the business and the customer.
8. The customer and the business will agree on a time for both delivery and collection of hire equipment. If the customer fails to be present at the stipulated times, a late fee may occur.
9. All prices are subject to change; however prices quoted at time of booking will always be honoured.
10. Strictly NO PETS are permitted on any Sleepee Teepee hire property. If animals are sighted on our equipment or pet hair is found on manchester and bedding, a \$50 cleaning fee will be charged to the customer.
11. It is the responsibility of the customer to take duty of care and always supervise children with hire equipment. Diligence must be taken with younger children on the customer's premises, as Sleepee Teepee hire equipment is not suitable for children under 5 years of age.
12. Sleepee Teepee is often booked out most weekends. Customers should prepare for flexibility with set up and pack up times. Note: Sleepee Teepee will work with the customer when arranging set up and pack up times. Set up will always be completed at a minimum one hour before the party begins.
13. Travel fees may apply, please see Service Area Map on website for further information.
14. Where applicable, Grand Bella/ Sleepee Teepee staff members will park as close to your set up area as possible, this often being in your driveway. Team members will always take due care when operating a vehicle on your property, however the customer must also ensure pets and children are always accounted for during the arrival time of our staff.
15. Sleepee Teepee reserve the right to forfeit your booking upon arrival to your property if we feel our equipment could be compromised or damaged due to unhygienic living conditions. No refund will be granted.
16. All Sleepee Teepee - Grand Bella parties must be smoke-free environments. Sleepee Teepee reserves the right to forfeit your booking without refund if staff finds your property to contain cigarette smoke odour.